

# Frequently Asked Questions (FAQs) About WEC

Here are the most common questions and answers that can help healthcare professionals better understand the benefits and functionality of **World Emergency Card (WEC)**:

#### 1. How can I access a patient's information?

Doctors and emergency responders can access a patient's medical data simply by **scanning the QR code** on their **World Emergency Card** using a mobile phone, tablet or PC. The QR code leads to the patient's **secure profile**, where key medical information is displayed.

#### 2. What information does WEC contain?

WEC includes essential medical data that can be crucial in urgent situations:

- Allergies
- ✓ Chronic conditions
- ✓ Current medications
- ✓ Blood type
- Emergency contacts
- Primary care physician contact
- ☑ Other relevant medical details (e.g., diabetes information, pregnancy status, etc.)

#### 3. In which languages is the information available?

WEC is a **multilingual solution** – key data is automatically available in major world languages, eliminating **language barriers** between patients and healthcare providers.

# 4. How is data security ensured?

The security of patient data is our top priority. WEC **utilizes encryption** that meets **healthcare industry standards**, and patients have full control over who can access their medical records.

# 5. Does the patient need an app or registration?

No! Patients do not need to install anything. They only need a **physical card with a QR code**, which they can attach to their **keys, carry in their wallet, or wear as a wristband**. Doctors only need a **smartphone with internet access** to retrieve their medical data.

# 6. How can healthcare professionals help expand WEC?

Doctors can recommend World Emergency Card to their patients, especially:

- **▼ Travelers** who may need medical care in a foreign country
- Chronically ill patients who take medication and have specific health conditions
- Pregnant women who need quick access to their medical records

#### 7. What are the costs for patients?

WEC is available in multiple versions – from a  $\leq$  0,3 per day.

#### 8. Can WEC be integrated with hospital information systems?

Yes, in certain cases, **WEC can be integrated with electronic health records (EHR)** in hospitals for even faster and more accurate medical data sharing.

# 9. Can healthcare professionals provide feedback or suggestions for improvement?

Absolutely! **World Emergency Card** highly values the dedication of **doctors and healthcare professionals** and greatly appreciates any **initiative or suggestions for improvement**. We believe that collaboration with medical experts is essential for continuously enhancing our system and making it even more effective in **saving lives and improving patient care**.

If you have any ideas or feedback, feel free to reach out to us at <a href="mailto:info@worldemergencycard.com">info@worldemergencycard.com</a> – we would love to hear from you!

Marek Lupieński CEO & Founder – World Emergency Card